SNAP integrity program
Apply for benefits
«include»
Verify eligibility (data match)
Lock card / report skimming
«extend»
[replacement available]
Replace stolen benefits
Report a wrong price
Certify POS system
Buy groceries
«include»
Validate basket
Receive payout
«extend»
[high risk score]
Review flagged store
Hold payout
Impose sanction
«extend»
[case opened]
Appeal a decision
A score can open a case. A person decides it, with notice and a hearing.
Run undercover buy
Submit purchase records
Recipient
State caseworker
POS vendor
Federal retailer analyst
Retailer
Investigator
Supplier (secondary)