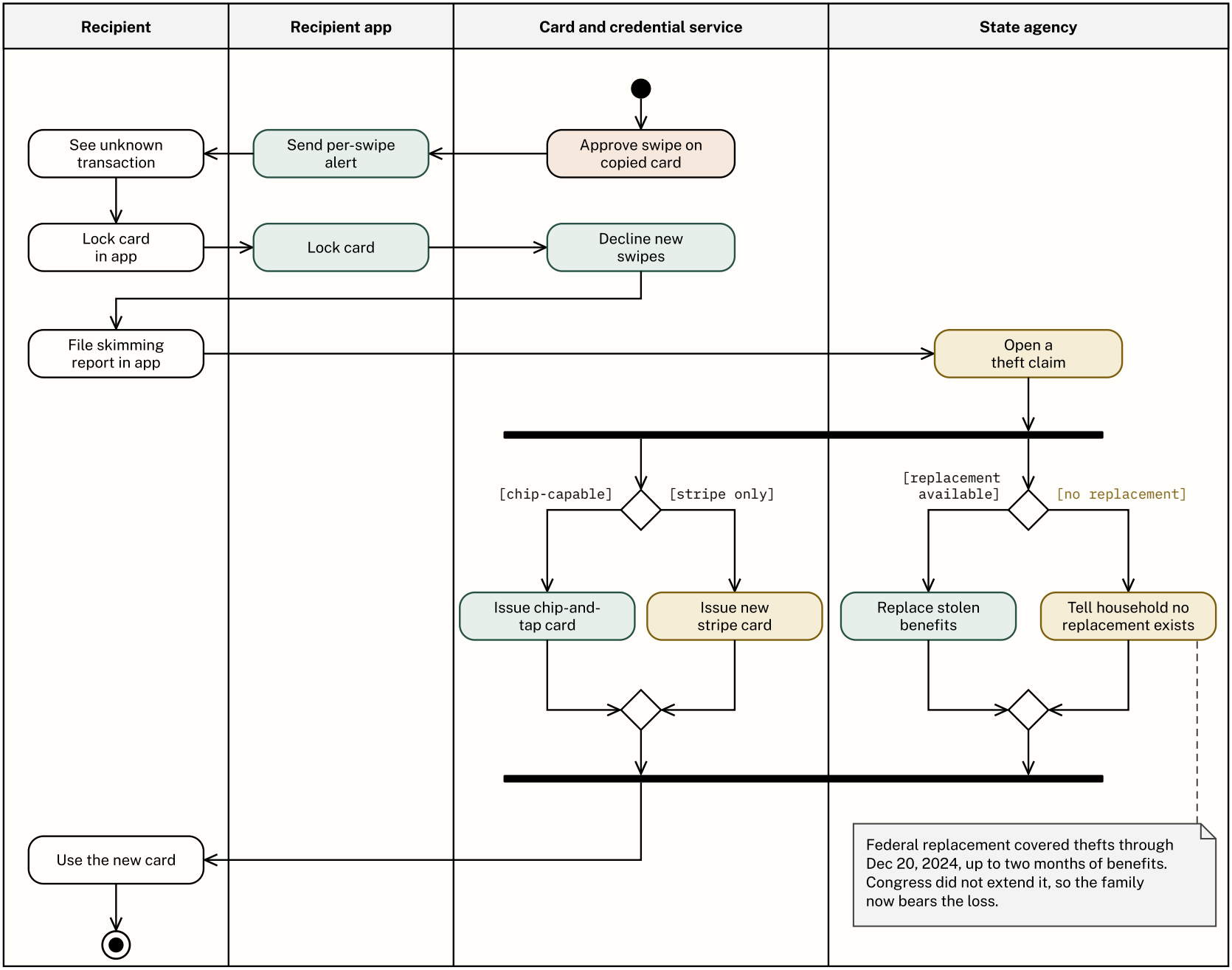
Recipient
Recipient app
Card and credential service
State agency
See unknown transaction
Send per-swipe alert
Approve swipe on copied card
Lock card in app
Lock card
Decline new swipes
File skimming report in app
Open a theft claim
[chip-capable]
[stripe only]
[replacement available]
[no replacement]
Issue chip-and-tap card
Issue new stripe card
Replace stolen benefits
Tell household no replacement exists
Use the new card
Federal replacement covered thefts through Dec 20, 2024, up to two months of benefits. Congress did not extend it, so the family now bears the loss.